

Terms Conditions & Cancellation Policy 2025

Using This website means you are agreed with our terms & Conditions.

Please read carefully our terms & conditions before booking with us. If you have already booked, then you can ask a copy of same Terms & Conditions.

No Refund at all before 90 days of Commencement of Amarnath Pilgrimage 2024. In the Year (2024) Amarnath Pilgrimage may start from 01st Jul- 09th Aug 2025, so any request of Cancellation after 1st April 2025 will have zero refund (No Refund). Helicopter Tickets are completely non refundable irrespective of the cancellation time.

91 days- 365 days - 50% of the Package Cost provided you pay full amount of total package cost+Total GST . Minimum Cancellation charge 50% as you deposit token amount.

No Refund, No Adjustment, No Exchange, No Luggage Responsibility

Website terms & conditions link - <https://amarnathjiyatra.com/pilgrimage/travel/2025/booking/amarnath-pilgrimage-terms-conditions/>

Important Additional Points

- 1 Extra days charge will have on prorata basis Basis.
- 2 Itinerary may subject to change as per conditions
- 3 If you come after 2 pm then no sightseeing for that particular day
- 4 If you don't avail services due to any reason, then amount will not be refunded & adjusted
- 5 Sightseeing rules are very different in Jammu & Kashmir . Generally for Pahalgam & gulmarg transporter will show places of city only , if you want to move further then you will have to hire local vehicle on extra charges
- 6 If you want to go chandanwari /betaab valley/ aru valley in Pahalgam then local vehicle will be hired on extra charges, outside vehicles are not allowed
- 7 For gulmarg , sonamarg & Patnitop you can hire pony for local sightseeing on extra charges, our vehicile will just drop at location or in parking due to local union rules
If you don't come by helicopter on time to the respective helipad due to weather problem or any whatsoever reason or by trekking due to whatsoever reason, then you miss your stay at that particular location & no amount shall be refunded & adjusted. For new stay you will have to pay extra. It is observed that after 2.30 pm no vehicle movements are allowed from Baltal /Sonamarg/ Pahalgam/Chandanwari towards Srinagar & from Srinagar towards Baltal /Sonamarg/ Pahalgam/Chandnawari. So if we stuck somewhere and time of 2.30 pm up then in no circumstances, we could help you to comeback towards Srinagar or towards Baltal/Sonamarg/Pahalgam/Chandawari from Srinagar. In that case You will have to arrange your own stay at that particular location, or we will help you to arrange the same subject to availability & prior payment. Same
- 8 applicable with transport, if your package duration remains left then we will continue vehicle otherwise extra charge on actual basis will have to pay.
On last day of package transporter will wait till 2.00 pm at that particular helipad, if you don't come then extra day transportation charge will be charged after calling to you or prior information conveyed to you during
- 9 briefing. If you are not reachable by phone/etc then vehicle will be returned, to avoid this go for longer duration package. If you have luggage in the vehicle, then the same you can collect from Srinagar hotel.
- 10 2 Nights 3 days & 3 Nights 4 Days helicopter package are not recommended at any point of time. Chances are more that you will not complete your tour due to weather problem & rainy season.
- 11 If helicopter dont fly, then get your ticket stamped to get full refund in the form of credit note validity 365 days from the date of issue. Call for more details at 09650179451 or ask helicopter operator for next day departure. Next day slot totally depends on helicopter operator. We cannot do anything due to unavailability & Restrictions. If no stamp no credit note/refund.
- 12 From Our side all formalities will be done for hasssle free Pilgrimage , even if you face problem then its nature of Amarnath Tour, so please cooperate with us
- 13 We can take guarantee of helicopter tickets of that particular day, but we cannot take guarantee of HelicopterTiming & darshan due to whatsoever reason.
- 14 Now a days helicopter stops their services by 5-6 pm & in most of the cases they continue till 6.30 pm if there is proper sun light
- 15 We are tour operator , we assemble all the services at one point any pass it to you, so if you face any problem due to helicopter we cannot do any thing, for transport & stay we are happy to help any point of time.
Helicopter operators are very particular to follow rules as per shrine board instruction due to tender issues, heavy rush etc, this is the reason they don't listen to us & pilgrims for early departure etc. But since you have
- 16 paid full amount for your tickets, so you are fully authorized to ask any if & but from operators.
- 17 Tour Nature of Amarnath Pilgrimage is 5% luxurious, so don't ask for leisure any point of time, if you need luxury & special service please don't go for Amarnath Pilgrimage
- 18 If you book 5 star hotel package it doent mean you will get 5 star service during helicopter ride & darshan.
- 19 On Hilly areas ac will not work
- 20 Rooms are Ac rooms subject to availability .
- 21 Tents are very basic in nature, it is just to spend night nothing else. But in the lap of nature tent gives adventourous experience.
- 22 Amarnath Pilgrimage Helicopter Price is about to increase due to many factors, if increases you will have to pay the difference on actual basis.
- 23 You can do maa vaishno devi Pilgrimage from Katra. Helicopter tickets are available after paying approx Rs 4200 /- Per passenger through online.

24	All cancellation request will be accepted in written via mail . No whatsapp/phone call cancellation will be accepted
25	If you don't travel due to weather problem & get your ticket stamped by operator then same time try to send scanned copy of tickets to the helicopter operator mail and cc to us at booking@amarnathjiyatra.com If Tour cancels due to unforeseen circumstances like Covid19, curfew, war, natural calamity, earthquake, terror attack etc or any other force majeure situation, then whole amount is adjusted for next year for same type of booking after deduction of 25% as administrative charge. These terms will be applied if tour cancels 3 months in advance from the starting date of Pilgrimage, and not on the Pilgrimage starting date. If Tour cancels between 0-90 days of starting of Pilgrimage then no refund shall be made. Credit note validity will be till next year (till last date of Pilgrimage for upcoming year). After concluding of Pilgrimage of upcoming year no amount will be adjusted at all.
26	Amount adjustment will be for same tour and same no of persons and for same duration. if Person decreases for next year tour, then no of decreased person will be considered as cancelled and no amount shall be adjusted or refunded.
27	Please note in Either circumstances amount will be adjusted only for next year and in no circumstances will be refunded.
28	Irrespective of tour Starting date of your package, we will consider the starting date of Pilgrimage only, suppose your booking date is 10th July and Pilgrimage starting date is 30th June then all cancellation days will be calculated from 30th June only and all terms & conditions and days will be calculated on the day of starting of Pilgrimage i.e. 30 June.
29	All Disputes are Subject to Noida Jurisdiction Only.
30	We are not responsible if you are not availed any services for which you have paid due to whatsoever reason.
31	No show ,no Refund
32	Extra Points may be added without prior notice.
33	we are not responsible for any loss due to natural disaster, helicopter timing, helicopter does not fly , hotel services , car services, curfew, communal rights, helicopter tickets not arranged due to whatsoever reason etc .
34	Itinerary may change or cancel without prior notice.
35	Tour may cancel without prior Notice
36	standard cancellation policy will be applied for cancellation.
37	All arrangements will be done by M/s amarnathjiyatra.com, if due to whatsoever reason or seats unavailability, if we are not able to give you helicopter tickets for any destinations, in that case only standard /Govt price of helicopter tickets mentioned on helicopter company website/govt website will be refunded , and no extra benefits will be given except refund of helicopter ticket price.
38	If you reach cave and dont see the iceling we will not be held responsible
39	Partially or fully used services are non refundable
40	if helicopter tickets are not arranged due to then in that circumstances only actual price of helicopter tickets will be refunded to the customers and not the other services price.
41	We are not bond to give any particular timings of helicopter tickets for any route as asked by you on any circumstances, if you book and don't get helicopter tickets of that particular timing then only helicopter tickets actual price will be refunded after deducting helicopter operator charge. No Extra Benefit apart from that.
42	All Refund percentage as per package Price only.
43	Before booking/making payment with us, you are agreed through phone/mail , that you have no objection with above terms and conditions and you are ready to book with us
44	Its your duty to collect RFID card from the airport after showing helicopter tickets, if you don't collect then transport charges will be extra
45	RFID card is mandatory to perform Pilgrimage, for trekking Pilgrimage collect it from registration centre & for helicopter collect it from airport. Its completely your duty and we will not remind every time.
46	If due to any reason you dont reach pickup point on time or on the booking date then booking will be considered as no show.
47	Apart from above policies, all standard policy rules for a Holiday /Tour Operator/Travel Agency will be applicable
48	All Policies Mentioned Above May Change or extra Points may be added without prior notice.
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	Katra- 50 km
	Shivkhori 140km
	Patnitop 112km
	Udhampur 72km
	Pahalgam 249 km
	Srinagar 267 km
	Neelgrath 363km
	Baltal 375 km
	Chandanwari - 266 km
	Sheshnag- 279
	Panchtarni -292
	Holycave -298

From Leh -Ladakh

Kargil - 466 km/ 419

Leh - 680km

Numbra Valley

Pangong Lake

Neelgrath - 84km

Sonamarg 80 km

Baltal 96km

Gulmarg 56 km

pahalgam 95km

Patnitop 188km

Katra- 243km

Jammu 267 km

Kargil - 218 km

Numbra valley - 160 km

Pangong Lake - 223 km

Baltal- 327 kms

Holy Cave - 345 Kms

Srinagar - 417 Kms

Pahalgam - 512 kms /390 kms

Jammu- 684 kms

Chandanwari- 16 kms

Sheshnag - 31 km

Panchtarni- 43 km

Sangam 46 km

Holycave- 49

From Baltal

Domail checkpoint- 2km

Barari marg- 5 kms

sangam- 15 kms

Holycave- 18 kms

Kargil 109 kms